

CHC32015 CERTIFICATE III IN COMMUNITY SERVICES

ABOUT THE COURSE

CHC32015 Certificate III in Community Services: Igniting Passions, Empowering People!

Dive into a world where your actions spark change and your compassion touches lives! This qualification is your launchpad into the heart of community services. As an entry-level community services worker, you'll be providing person-centred services that light up lives. Whether it's offering day-to-day support in community settings or being the driving force behind impactful programs, you're there making a difference.

Guided by highly experienced industry trainers, your journey will be one of learning, growth, and meaningful contributions. You'll find yourself in a variety of community service organisations, where every day is a new opportunity to uplift, support, and inspire.

Embrace your future with Worklinks, one course at a time, and become a catalyst for positive transformation in your community!

This qualification reflects the role of entry-level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

Number of units	12 in total – 5 Core and 7 Elective
Duration	Up to 12 months from the date of commencement
Delivery method	Online self-paced learning. Each unit of work is accompanied by pre-recorded webinars to guide you through each of the assessments.
Tutorials /Assistance	<ul style="list-style-type: none"> • Fortnightly tutorial sessions - Help is available fortnightly on Tuesdays 1:00 pm – 2.30 pm (QLD Time) to ask any question of your trainer in the online Tutorial sessions. • One-on-one online sessions for trainer support will be available fortnightly on Tuesdays as required. • Email and phone support will be available as required.
Location	Online delivery
Pre-requisites	None
Student requirements	Must be 17 years of age to enrol. Students must attain a Working with Children Card (volunteer or paid) within the first 6 weeks of enrolment.
Resources	You will need access to a computer and reliable Wi-Fi for the duration of your course. Students must have access to Microsoft Suite including (Word).

	<p>Course information material is written and includes some numerical calculations. If you do not hold a Year 12 pass or Certificate level III qualification Worklinks will provide you with a Language, Literacy and Numeracy (LLN) indicator prior to enrolment in the course to assess your ability and any support that may be required including reasonable adjustments where necessary.</p> <p>Unless you are working or volunteering in the sector Worklinks will provide simulated environments that model workplace conditions, as well as equipment, materials and resources used for workplace tasks. The course requires interactions with people with a range of needs and from diverse backgrounds. Students will have access to either real or simulated workplace documents including policies, procedures, regulations, legislation and processes.</p>
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COURSE FEES

Funded option for QLD only: See option 1

Full Fees: See options 2 – 3

Option 1 – Funded Option (QLD only)	Eligibility
<p>*Funding is available for eligible participants under Certificate 3 Guarantee (C3G) funding. Co-contribution fees will be as listed:</p> <p>Concessional students: \$12.00 (Full cost)</p> <p>Non-concessional students: \$24.00 (Full cost)</p>	<p>Am I eligible?</p> <p>You must:</p> <ul style="list-style-type: none"> • be a Queensland resident • be aged 15 years or over, and no longer at school (with the exception of VET in Schools students) • be an Australian or New Zealand citizen or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency • not hold, or be enrolled in, a certificate III level or higher qualification (not including qualifications completed at school and foundation skills training).
Option 2 – Pay upfront	Option 3 – 12 monthly payments
<p>\$2800 (includes enrolment fee)</p> <p>The first instalment of \$1500 will be due on enrolment.</p>	<p>12 payments of \$232 over 12 months (plus a \$299 enrolment fee)</p>

The second instalment of \$1300 will be due 14 days after commencement.	
Total: \$2800	Total: \$3083
<ul style="list-style-type: none"> This option saves up to \$283 on the monthly payment plans! 	<ul style="list-style-type: none"> This option provides the best flexible payment options. The total course fee of \$3083 must be paid before certification.

PAYMENT METHODS

1. Via our website on STRIPE
2. Call us and pay over the phone
3. Pay by Bank transfer

UNITS

Core units:

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

Elective units:

CHCCCS005	Conduct individual assessments
CHCCCS009	Facilitate responsible behaviour
CHCMHS001	Work with people with mental health issues
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV002	Promote Aboriginal &/or Torres Strait Islander cultural safety
CHCLEG001	Work legally & ethically
CHCYTH013	Engage respectfully with young people

TRAINER & ADMINISTRATION INFORMATION

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